



## COVID-19 Guidelines and Precautions

At Eye Care Solutions, your health is our highest priority. We are working hard to provide a safe, clean environment for our patients. In order to ensure your health and safety, the following practices are implemented:

### **Appointments:**

All appointments must be made by phone. At this time, we are not honoring online appointment requests.

We are spacing appointments further apart in order to limit the number of people in the office at the same time.

To avoid overcrowding in the office, it may be necessary to reschedule anyone who arrives late for their appointment.

Please call and reschedule your appointment if:

- You experienced any cold or flu-like symptoms during the past 2 weeks.
- You have been around others over the past 2 weeks who have experienced those symptoms or have tested positive for COVID-19.
- You have traveled within the past 2 weeks.

Only those with an appointment or conducting other business in the office are allowed to enter. Exceptions would allow one guest who may be needed to assist a child or elderly person.

### **Temperature and Symptom Screenings:**

Temperature is checked on all individuals (patients and staff) entering the office.

Everyone entering the office must report being free any virus or cold-related symptoms.

### **Face Masks:**

Face masks are required, and must be worn properly at all times. It must cover from the top of the nose to below the chin, with no gaps along the top or sides.

We do have masks available for those who need one.

**Physical Distancing:**

As you enter the office please remain at least 6 feet away from others, whenever possible. We are careful about spacing out appointments to minimize the number of people in the waiting room at a time.

**Cleaning and Disinfecting:**

Our team is proactive about cleaning high-touch surfaces and items:

- All pens are disinfected in between use.
- All eye glass frames that have been tried on are disinfected prior to being put back out on display.
- All regularly used surfaces are disinfected throughout the day.
- Many of the eye examination instruments have had plastic barriers installed to prevent or minimize exchange of respiratory contaminants between doctor and patient.

**Air Filters:**

High filtration filters have been installed on the ventilation systems, which trap microorganisms and help to reduce the risk of spreading airborne particles.

Nightly operation of a professional grade ozone generator is implemented, which kills mold, mildew, bacteria, and viruses throughout the entire office.

**Curbside Pickup and Delivery Options:**

We are happy to offer curbside pickup – call our office staff and we will bring your items out to your car.

Home delivery is available for all contact lens orders.

**Modified COVID Hours:**

Monday	9 to 5
Tuesday	Closed
Wednesday	9 to 5
Thursday	9 to 5
Friday	9 to 5
Saturday	Closed
Sunday	Closed

We are here to serve you! If you have questions or need to talk to an eye doctor, then please contact our office at your convenience.

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